

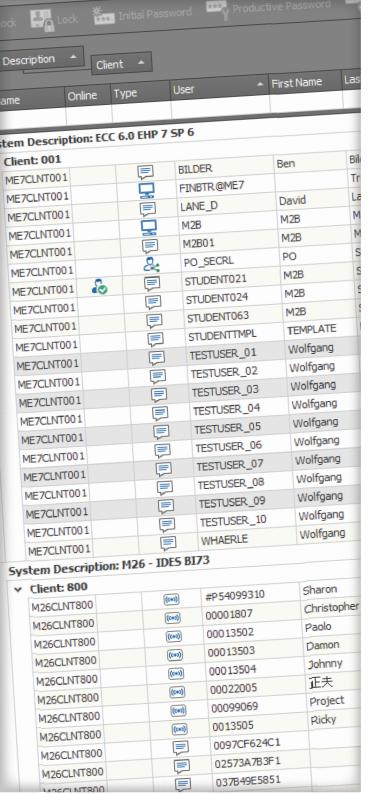


UserXpress Streamlined SAP User Management UserXpress is a powerful and productive tool that supports SAP security analysts in navigating everyday tasks. From one screen, and often in mere moments, they can manage many users, clients, and systems, saving businesses valuable time and money.



## USER MANAGEMENT MADE EASY

SAP continually offers new, innovative solutions that demand project landscapes that support them. Managing developers, project staff, testers, administration, and end users can be a challenge in itself as new products are introduced. UserXpress is designed to transform that challenge into a streamlined, elegant experience. UserXpress converts time-consuming, complex, and often frustrating tasks into single, swift, and responsive actions.



## **DEPLOYED IN SECONDS**

Sometimes all you need is a solution that manages all of the users on your SAP instances as opposed to a complex and expensive one that solves for identity management across your entire enterprise. SAP's CUA is a well-established solution, but users often find it cumbersome and time-consuming to implement, largely because it requires extensive configuration for each client.

When it comes to SAP user management, UserXpress is the logical solution because:

- It is based on Single Cross-System Actions (SCSAs).
- It doesn't require consultants, configuration, transports, or new hardware.
- It installs in moments on an analyst's local system.

Fast. Hassle-free. Efficient. That's the beauty of UserXpress.

Install UserXpress and watch as complex tasks are reduced to single, speedy response actions that can span many clients on many systems, simultaneously. It's like having an analyst operate locally on every system, but from one screen, with all changes logged locally.

And, with UserXpress, live query reports on users via an intuitive query building interface.



## DO MORE IN LESS TIME

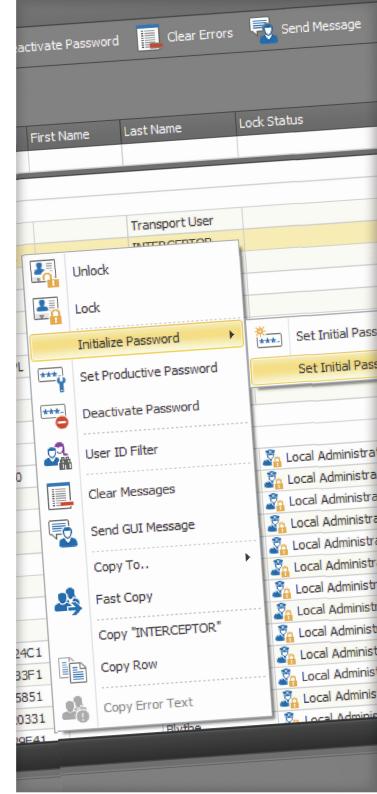
UserXpress operates via single, cross-system actions that allow security analysts to perform specific tasks against one or more users and across multiple systems simultaneously. With UserXpress, analysts can quickly:

- Reset passwords
- Role Assignment
- Lock/unlock users
- Copy users from system to system

- SNC Management
- Send messages to online users
- Make multiple changes to users in a single step
- Log users off systems

How is this possible? Thanks to the UserXpress global user table, a visual representation of all users across all systems on one table and one screen, analysts can choose one or more users and then select actions to execute. And, searches for users yields real-time results instantly based on the analysts' search criteria. With UserXpress, analysts can search over 100,000 users instantly, without any performance degradation.

No matter how complex the query, UserXpress filters in real-time, making it that much easier for analysts to manage users.



## CUA: A QUICK WORD

Although CUA is supported by SAP, CUA hasn't advanced in over a decade, and often it can't keep up with the demands of SAP's current architecture. CUA simply fails to meet many of the basic needs for many of today's business scenarios.

It's also the case that setting up CUA in a single client can be an involved process with many steps; the complexity of the configuration can be compounded when client or system copies are involved because conflicts such as logical system names can arise that demand resolution. Installation of CUA is typically time-consuming and frustrating.

Finally, with CUA there are a host of operational challenges. For example, full user administration is only achievable by administering changes on the master server and the child system, which is a time-consuming exercise because for each client and each system, the administrator must determine which user fields are administered locally and which are administered remotely on the CUA server.

With CUA, the process of administering core changes on one server for an entire estate puts SAP user management at risk of single point of failure. If the system hosting CUA is unavailable, the analyst can only modify fields marked for local administration. Businesses often face "work-arounds" to this issue, which inevitably incur expenses in terms of capital and/or labor.

When a business uses CUA, it often faces bottlenecks, delays, and queue handling issues, plus it is often difficult to trace specific changes made by different administrators across clients. Only via a log history review on both the CUA master server and the child clients can an analyst gain a complete picture on user change history.

The following chart illustrates the many advantages to UserXpress over CUA.

AREA	ACTION	CUA	USERXPRESS
Installation	Initial setup effort	Extensive initial set up is required (may take a day or so)	None. Installs in moments
	Adding more clients	Requires more effort to include a new client in CUA (1/2 day)	Several seconds
Operation	Planning	Requires much planning before deployment i.e. what is centrally administered and what's local administered.	Requires no planning
	Change History	Full change history is only available when viewing logs on both Master and Child System	All history stored on local SAP system
	Create multiple users across multiple systems	Requires multiple iterative runs of SU01 for each user to be created	Using the Batch User Process, 1000's of users can be created easily across many systems and clients
	Reporting	Only allows for management of users. Administrator must use local reporting mechanisms	Realtime reporting against Global User Table
	Copy multiple, existing users from system to system	N/A	Select users in Global User Table and choose 'Copy To"
	Action method	All actions are asynchronous	All actions are immediate (synchronous)
	Overall user view across Estate	N/A	Present in Global User Table
	Full user maintenance	Can only be fully maintained through Master and Child systems.	Full user administration conducted locally
	Enhancements	None. Development stopped circa April 2003	Continuously updated with new functionality to support more of SAP's solutions
	Criticality	Is a single point of failure. If CUA server is unavailable, user administration is not available	Because it is installed locally, there is no impact to any SAP system
	Learning curve	Because of it's complexity, there can be a steep learning curve	No learning curve. UserXpress was designed to be intuitive in its use; simultaneously
	Create Serialized Users (TEST001, TEST002 etc)	Requires multiple iterative runs of SU01 for each user to be created	Designated function specifically for this case. Users are created effortlessly across many clients and systems

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